



EDWARDS CENTER



ANNUAL
REPORT
2021



PRESIDENT'S WELCOME

I hope you'll enjoy reading our Annual Report. You will discover that despite the great pandemic, Edwards has held strong and is poised to return to better times, and that is exciting!



Sincerely,

Ken Karalus

PRESIDENT, BOARD OF DIRECTORS

FOUNDER'S MESSAGE

Moving Forward with Optimism

While our annual report looks back on a difficult year, our Board of Directors and Executive Team are focused on moving forward with optimism.

Looking back, Edwards Center thrived despite State and Federal mandates that forced us to severely limit our participants' activities. The canceling of in-person classes and social events has been extremely challenging for residents, program participants, and the staff who care for them. The loss of socialization time with friends, co-workers, and family have had a detrimental effect, including weight gain and increased lethargy. We all need human connections to motivate us in life.

We have found new ways of working with smaller groups, including outdoor outings while masked and socially distanced, as well as new hobbies and crafts. We've become creative with parties in an open garage or on the patio in the rain, and we rotated small groups in and out of the Aloha Center to party in safer ways. Zoom came to the rescue with Ms. Rhonda providing online classes to stimulate interest, including "happy half-hour" twice a week. All these activities helped our folks stay somewhat connected.

I am thankful for Halloween parades, puzzles in the garage, Zoom classes, surprise parties on the patio, book and magazine drop-offs, and so many other delightful things that brightened lives at a time when our folks could have been totally isolated.

And you, our donors, were unrelenting. You donated funds to help us offer crafts and activities at home, which normally occur at our activity centers. Your dollars helped us get people out on hikes, the putting range, and the disk golf course—all safe environments for activity and connection during the pandemic.

We had our best two giving years ever, which gave us stability when other organizations were failing financially. We are strong, and your contributions have helped us weather the most difficult of times. Employers are finally asking workers to return to work and creating more jobs as another sign that good things can come from difficult situations.

I am excited about the next year and focused on moving forward as the Board meets in January to set a new strategic plan. I am both excited and grateful. I am thankful for our loyal staff who stayed with us when they could have moved on, often working overtime because of staff shortages. I am so grateful for grant funds and individual donations that have helped us immeasurably. Yes, things are far from the "normal" we once knew; in some ways, that is a cornerstone for us moving forward in 2022. I can't wait to see what 2022 holds. We have so much to look forward to with what we've accomplished this year.



Thank you for standing strong with us,

Jean Edwards
FOUNDER

DIRECT SUPPORT PROFESSIONAL (DSP)

A Labor of Love

We want to give a special THANK YOU to all the Edwards DSPs who have stepped up in this challenging year! We're only successful because our DSPs willingly open their hearts to the people we serve. They incorporate our mission and the people served by it into their own lives. We remain so grateful for our DSPs, the essential pillar of our ability to help the people who count on us.





EXECUTIVE LEADER REPORT

It's all about the Mission

We've read and heard it often—*Edwards Center's mission is to enhance the lives of individuals with developmental disabilities by helping them reach their highest potential through training, education, employment, housing, and social opportunities in safe, healthy, and stimulating environments.* It's easy, and maybe even common, for an organization to develop a mission statement that makes for a good sound bite, but it doesn't necessarily mean much in the real world. At Edwards Center, our Mission Statement is so much more than a sound bite. It summarizes the goals, planning, and purpose our founders' envisioned for Edwards Center. It identifies our objectives (enhancing lives, helping people achieve their highest potential) and describes the steps we need to take to reach those objectives.

It's important we use our Mission Statement as a tool, a guiding principle. I encourage our leadership to use it as a filter in their decision-making process. When faced with almost any decision, we should ask ourselves—does this meet the mission?" If the answer is yes, there's an excellent chance it's a good choice. Of course, there are other factors, but our mission should be our primary benchmark when deciding what path to take.

I'm proud of our mission. It ties everything together. It is deliberate and well thought out - some might even say it's inspired. As we support people with training and education, we see them live more independent lives. As we support people in their jobs, we see their employers and coworkers recognize their meaningful contributions to the workplace and community. As we maintain people's homes at the "Gold Standard," we see our residents take pride in where and how they live and in who they are. As we facilitate social opportunities, we're inspired by the joy we see in the faces and actions of the people we serve.

The test of a mission is its ability to remain constant in easy times and tough times. Ours passes that test! It has served us well for fifty years and will continue to serve us well far into the future. We remain grateful for your shared support of Edwards Center's mission.

We wish you a thriving, healthy, happy new year!



Very sincerely,

Allen Cress
EXECUTIVE LEADER

MISSION

To enhance the lives of individuals with developmental disabilities by helping them reach their highest potential through training, education, employment, housing and social opportunities in safe, healthy and stimulating environments.

STRATEGIC GOALS FOR 2022

- Return to in-person services for CLS and Recreation
- Continue to place and train participants in community jobs
- Increase staffing levels in all programs
- Triple the number of donors in our Giving Circle
- Achieve the Gold Standard in all homes
- Complete a new home and cottage at Edwards Place to increase housing options

2022 BOARD OF DIRECTORS



Jean Edwards
FOUNDER
EDWARDS CENTER
UNIVERSITY PROFESSOR



Ken Karalus
PRESIDENT
MANAGER, FOLDING
CARTON DIVISION
PROAMPAC



Ann Perrins
VICE PRESIDENT
RETIRED LAWYER
& BUSINESS MANAGER
FAMILY MEMBER



Diana Sullivan
TREASURER
FORMER CFO
& RETIRED ACCOUNTING
& FINANCE PROFESSOR



Kristi Cabrera
SECRETARY
INSTRUCTOR BEAVERTON
SCHOOL DISTRICT



Amanda Brinkley
UNDERWRITING CONSULTANT
KAISER-PERMANENTE
FSN-VOX REPRESENTATIVE
FAMILY MEMBER



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Chris Monty
REALTOR
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Gail Grodem
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FSN-VOX REPRESENTATIVE
FAMILY MEMBER



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RETIRED, PUBLIC HEALTH
OHSU



John Lee
ATTORNEY
CAPITAL EQUIPMENT
FAMILY MEMBER



Randy Norgart
PRESIDENT
RANDALL REALTY CORP
FAMILY MEMBER



Sue Kornahrens
RETIRED HOME REMODELER
FAMILY MEMBER



MEET EDUCATOR RHONDA SAVAGE

Rhonda to the Rescue

Covid-19 and the ongoing pandemic has completely shifted all of our lives in unimaginable ways. Here at Edwards Center, that has been no different. However, during this unpredictable time, one woman stepped up in an incredible way. Rhonda Savage had worried that due to the nature of the pandemic, there was a missing place for connection. She wasn't going to let that happen. Starting in July of 2020, Rhonda became the superstar of Zoom classes for our residents.

Rhonda transferred the classes she had previously taught into a user-friendly Zoom format. These aren't your usual Zoom classes. The backdrop behind Rhonda is constantly changing, a fun reflection of the season, holidays, or what material they may be going over in class. Her lively energy is infectious, even over a computer screen, and those learning from her are not only engaged, but they are having immense amounts of fun. Her classes discuss everything from everyday topics, to music and dance, to emotions and feelings and what we do with those. *"When I am thinking about ideas for class it's all very intuitive and I let the ideas flow. I find the key elements that are not only relevant to the participants but things I am truly passionate about. If I am able to share that passion with others it can create a really good environment for learning and a fun time for everyone."*

Rhonda has not only created an environment where people can learn and be excited, but she has created a place where they can truly connect. During a time where connection is so important but difficult to manage due to regulations, the impact of these classes is visible. Rhonda hopes to eventually expand this program to be accessible to those outside of the Edwards Center community. In a time where every day brings a new "normal," the Edwards Center community is so thankful for individuals like Rhonda who can continue to create places of connection and the sense of community that is so important here at Edwards Center.



2021 EDWARDS HOMES "GOLD STANDARD" IMPROVEMENTS

- **Hart** - New Gutters, landscape improvement and furniture replacement.
- **Torbank** - Painted the exterior and new gutters.
- **Shaw** - #1 and #5 were remodeled and refreshed. Installed new A/C units and furnaces in all units. Painted the whole exterior and the interiors and installed the new secure front gate.
- **East** - New dishwasher.
- **Maginnis** - New dishwasher.
- **Rosa** - New over the stove microwave.
- **Oak Grove** - Painted exterior.
- **Starr** - New furnace and A/C unit.
- **Candice** - New refrigerator, we painted the exterior, replaced the main bathroom's floor, spruced up the vanity with new paint, installed a new front door, and a new shed door with fascia's.
- **Matthew House** - Trimmed/pruned a handful of trees.
- **Starr** - Painted exterior and new gutters.
- **Pheasant** - Complete renovation of Kitchen and refresh throughout the house, Removed a dead tree, and installed a new furnace.
- **Lynne** - Painted exterior.
- **172nd** - Front bathroom got a new shower.
- **Oak Street** - Removed a tree and pruned some trees.
- **Parkwood** - Sealed the asphalt driveway and installed a new tankless water heater and washer.
- **Century** - Main bathroom remodeled.
- **206th** - Upgraded their vanity, installed a built-in office desk, and painted the exterior.
- **Freeman** - Painted the exterior.
- Purchased one new spare washer for when needed.
- Purchased five generators with disaster preparedness kit items to disburse to houses when needed.



With gratitude,

Hannah Rockwood
PHILANTHROPY &
DEVELOPMENT ASSOCIATE





TREASURER REPORT

The Second Year of Covid-19 Pandemic Challenges

Edwards Center remains financially strong. Many cost-cutting measures were immediately implemented as the Oregon Department of Disability Services (ODDS) criteria were implemented. In addition (and thanks to) many generous donors and grant providers, who helped supplement funding lost due to fewer clients being served in the day and employment programs.

A primary focus has been to keep our residents safe and make sure all residents and staff receive vaccinations with the implementation of a Vaccine Policy. Edwards lost some employees, which has affected Edwards Center's ability to fill residential vacancies, yet all homes have remained open.

As Treasurer and working with the Finance Committee to maintain close attention to changes in revenue and costs, Edwards Center is now moving forward with the limited reopening of some employment and day programs.

More good news is that our Oregon Legislature did approve an increase in reimbursement of wages for direct care providers beginning July 1, 2022, to help support our hardworking staff in direct care. This supplement helps keep Edwards Center financially strong moving forward and worthy of your continued confidence and support.



Sincerely,

Diana Sullivan
BOARD TREASURER

FISCAL YEAR ENDED JUNE 30, 2021

REVENUE & EXPENSES

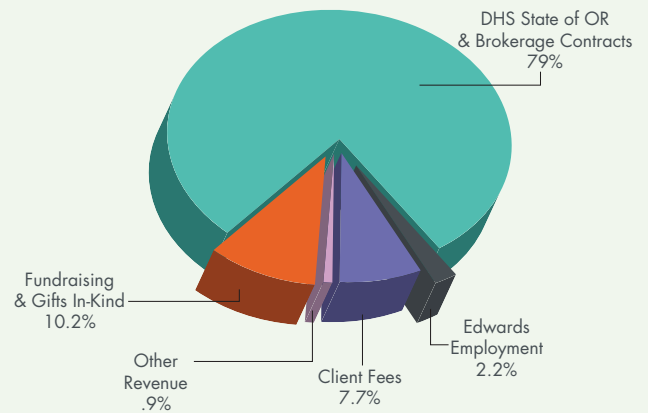
REVENUE:

DHS State of OR & Brokerage Contracts	\$8,919,198
Edwards Employment	\$248,522
Client Fees	\$866,602
Other Revenue	\$106,788
Fundraising & Gifts In-Kind	\$1,153,461
Total Revenue	\$11,294,572

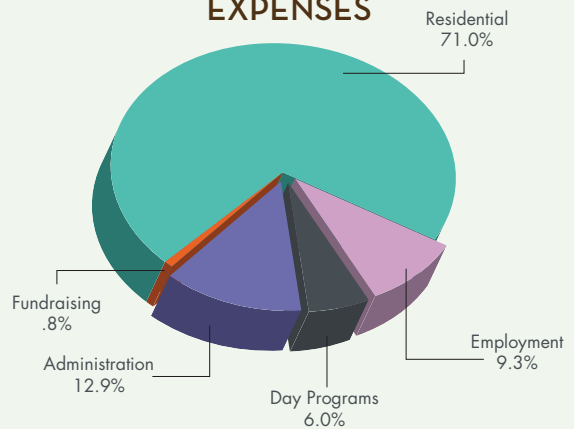
EXPENSES:

Residential	\$7,648,881
Employment	\$1,001,019
CLS Day Programs	\$648,280
Administrative	\$1,391,593
Fundraising	\$89,113
Total Expenses	\$10,778,885

REVENUE



EXPENSES



WE MET OUR MATCH

Special Thank You to The Kleinheinz Family Foundation

We made our match! Thank you to all the donors and especially to The Kleinheinz Family Foundation for the \$50,000 Challenge gift for our "Lifetime of Hope" 2021 gala fundraiser. John and Marsha Kleinheinz have a special connection to Edwards Center as sister Marla Kleinheinz lives at our Maginnis House. Marla is a delight to her housemates and all who meet her! The Foundation's support was very critical to our fundraising efforts.



DONOR LISTING BETWEEN JANUARY 1, 2021 AND DECEMBER 31, 2021

- **Anonymous**
- Mathew and Gracy Abraham
- Judith Ackaret
- Sharon Allworth
- James Amey
- Mary and David Amonson
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- Cheryl Anderson
- Kas Anderson
- David Austin
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- Chad Bode
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- Louise Bogard
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- **MaryAnn Bors**
- Bob Both
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- Wade Grodem
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- Steve Groom
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- Dick Hands
- Glenn Hart
- Mary Alice & Jack Hassard
- Kristeen Hayes
- Heffernan Ins. Brokers
- Michael Henniger
- Lester Henry
- Louise Highhouse
- The Carol Hilborn Bridges Fund
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- Kathleen Houston
- Thomas Howes
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- Paula Hurliman
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- Carlin Jackson
- Julie Jacobsen
- Nancy Janes
- JAT Trax Studios
- Donald and Michele Jenck
- Susan Jones
- Michael Jordan
- Yvonne Jordan
- **William Judge**
- Kaiser NW Underwriting Department
- Ken Karalus
- Margaret Kelleher
- Marjorie Kerr
- Brian and Esther Kim
- Hyewon Kim
- **John and Marsha Kleinheinz**
- Marla Kleinheinz
- **Patrice Kleinheinz**
- Walter Kluser
- Jan Kluth
- William and Christine Krauch
- Greg Kuhns
- **Kuni Family Fund**
- **Kuni Foundation**
- Dennis Laird & John Posey
- Georgia Lampros
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- Phil Nelson
- Carol Nichols
- Mickey Oakley
- O'Brien and Company
- Michael O'Donnell
- Joan Olbrantz
- Deborah Omler
- Pacific Office Automation
- Bob Park
- Jim Parker
- Kristin Parker
- John Parr
- Anita & Art Pascuzzi
- David and Virginia Pelot
- Marka Perkins
- Ann & Graham Perrins
- Edgar Piper
- Jeanne Polaschek
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- Linda Preisz
- Nancy Prouty
- John & Kim Raglione
- Jose Ramirez
- Carol Rance
- Linda Rance
- Steve and Lindy Rance
- **Ray Hickey Foundation**
- **Patricia Reser**
- Brian and Bambi Rice
- Robert D. & Marcia H. Randall Charitable Trust
- David and Jeanette Robinson
- John Rodney
- Jennifer and Dave Roe

DONOR LISTING BETWEEN JANUARY 1, 2021 AND DECEMBER 31, 2021

- Mary Rogness
- Arpitha Rojanala
- Janis Rosenlof
- Richard and Stephanie Ross
- Rowell Brokaw Architects, PC
- Dr. Roberta Ruggeri
- Carol Rutherford
- Henry Sadikin
- Devika Saletore
- Beverly Sali
- Margo Salisbury
- Erin Scabareti
- MaryLou Scheidt
- Kathleen Scherner
- Bob Schlichting
- Latiesia Schmauder
- Annette Schnell
- Alison Schrupp
- **Gloria Schultens**
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- Martin Suter
- Monty & Sharon Tabler
- Dianne Tanac
- Target Corporation Employee Giving Campaign
- Elex Tenney
- Bruce & Suz Thiel
- Wayne and Donna Thomas
- Jeannette Thompson
- Virginia Tondreau
- United Way of The Columbia-Willamette
- US Bank
- USI Northwest
- Valley West Landscapes
- Shirley Van Dyke
- Peter Vanderzanden
- **Vernier Software & Technology**
- The Village Baptist Church
- John Walker
- Sigrid Walker
- Kass Walsh and Harvey Neffendorf
- Nancy Walsh
- Larry and Julia Waterbury
- Denise Watkins
- Sharon Watt
- Robert Weisend
- Cheryl Wenker
- Debbie Wenker
- The Westlings
- Kathy Wetzel
- Margaret Wetzler
- Glenn Weybright
- Bobbie White
- Sandy Whiting
- Susan Whitney
- Sharon Wilkins
- Gloria and Ray Willer
- Ronald Willoughby
- Jill Wolf
- Nancie Wolfer
- Jerry Yankauskas
- Adam Yerke
- **Grant and Jillian Yerke**
- **Kathy and John Yerke**
- Rebecca Zaglen
- Harold Zamora
- Yiwen Zhang and Lie Zhao
- ZRT Laboratory
- Margaret Zuercher & Don Irving
- Lorraine Zumwalt

Bolded names denote individuals giving over \$10,000 | If your name is missing from our list, please contact Hannah Rockwood at hrockwood@edwardscenter.org

THE STATE OF OREGON STEPS UP

The “State” is often portrayed as the bad guy, but through the past year, they’ve been a terrific partner in helping us navigate resources to recruit and retain staff amid critical staff shortages.

The Oregon Department of Human Services, Office of Developmental Disabilities Services made the following grants to Edwards Center, each providing funds to directly bonus our staff that provides direct care.

Grant #1: \$235,000 for Residential DSP retention in June;

Grant #2: \$593,478 for Residential DSP retention in October; and, November.

Grant #4: \$105,080 for our Employment and Job Coaching staff recruitment and retention in December.

These funds have been critical in helping us maintain staff and recruit during this challenging time of staff shortage.

AGING IN PLACE AT PHEASANT STREET HOME

As residents age, both their physical and emotional needs change. Edwards Center tries to keep residents in a family unit and allow each resident to age in place. So, the needs in each of our homes changes over time. Such is the case with our Pheasant Street Home. The resident’s living in this home range in age from 62 to 70.

Four of the five residents have been with Edwards Center for over 35 years! Their needs have changed dramatically over time, and we have made some modifications to their home—bathrooms, and floors—but this grant allowed us to completely re-refresh the home all at once. We completely remodeled the kitchen, added new flooring throughout the house, made bathroom improvements, and did a complete interior repaint. All residents who use a walker or wheelchair can easily navigate their home. A contiguous floor without transitions was severely needed and has resulted in a more active home. Residents enjoy their new kitchen and family room—especially their gas fireplace on these cold winter days.

Thank you, Kuni Foundation, for helping us make needed improvements.



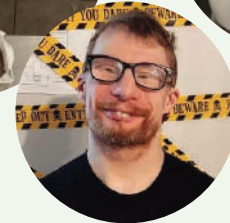


EDWARDS EMPLOYMENT UPDATES

Despite all workers being pulled from their community jobs when the pandemic hit in the winter of 2020, 29 workers have returned to work, and additional workers have been employed. Currently we have two small groups working at Veneer Software and Alliance. Considering the trials of the pandemic, we are delighted so many have been able to return to work.

M.H. is happy to be working as she was recently employed as a Café Sanitation Attendant for Eurest at Intel. She sanitizes tables, chairs in their large cafeteria. She is one of the employees making sure people stay well during the COVID pandemic. She now comes to work on TriMet LIFT and clocks in on her own, and starts independently. She works all day and is checked on a few times to ensure all is good. The managers are pleased with her at this time. Michelle used to have to be watched and have someone with her at all times. Her behaviors were a struggle, but she is now working independently with good job coaching!

We have additional workers ready to work, but the shortage of job coaches prevents us from filling these jobs. Hopefully, we will be able to hire more staff soon as good jobs are waiting for our workers.





IT TAKES A VILLAGE

Edwards Center depends on volunteers and they have contributed over 3,698 hours in 2021 (an estimated value of \$105,540 according to the Independent Sector 2021 value of \$28.54/hour)! Residential Vox members have donated countless hours to see that our residents got holiday cards for Valentines Day, St. Patrick's Day, Easter, 4th of July, Halloween, Thanksgiving, and Christmas. Deliveries of Holiday treats and surprises have brightened these cold Covid days. Organizations and local businesses have volunteered to clean up yards, remove debris, and make our homes more cheerful. Board members donated their time and talents monthly to the hard work of the organization.

We appreciate our fabulous volunteers!

Edwards Center is tax-exempt under section 501(c)(3) of the Internal Revenue Code. Donations are tax-deductible to the extent allowed by law.

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